

Billing: YTD Transmissions By Member/Service Area

for Tickets delivered during 2024

Member Code	Service Area Code	Type	Jan	Feb	Mar	1st Qtr	Apr	May	Jun	2nd Qtr	Jul	Aug	Sep	3rd Qtr	Oct	Nov	Dec	4th Qtr	Total
TEST1	TEST1	System	7	2	10	19	38	10	48	3	24	21	48	17	44	59	120	215	215
TEST1	TEST1	Manual Call						2	2	2			4	6	8	35	43	51	51
TEST2	TEST2	System														4	9	13	13
TEST2	TEST2	Manual Call																	13
Totals			7	2	10	19	38	12	50	5	24	25	54	17	56	103	176	299	299

All reports can be exported. The CSV option will include all available data within one file.

Billing: YTD Member Breakdown by County/Place

Lists the total number of billable tickets by County/Township.

Billing: YTD Transmissions by Member/Service Area (updated)

Lists the total number of billable tickets by Member/Service Area. There are 2 rows per Service Area. If that service area has automated calls set up to notify you of emergency/damage tickets and the automated call is not acknowledged within 3 attempts, that call goes into a manual process for one more attempt by our staff. Each manual attempt to each contact costs \$5.

Callout Results – Manual ONLY

Only lists the tickets that had automated calls that did not get acknowledged within the 3 attempts, so our staff tried to deliver manually. The report is sorted by Service Area (ascending) then by Ticket Number (descending) then by the Attempted Date (ascending).

Callout Results – All Callout Attempts, Deliveries, and Manual Calls

Lists all call attempts with the type of call in the first column. Call Types are IVR (which is the automated process) or Manual Call. If you see a Manual Call Type listed in the first column, you can view the Automated/IVR attempts above for that ticket number. The description will list the delivery details. The report is sorted by Service Area (ascending) then by Ticket Number (descending) then by the Attempted Date (ascending).

Revision Distribution

Lists the total number of tickets by Version Type (New, Cancel, Additional Notice, etc.).

Service Area Current Responses by Response Code

Lists the total number of tickets by Response Code. Only use dates where the respond by date/time have passed.

Service Area Deliveries by Ticket Type/Function

Lists the total number of tickets by Ticket Type/Function (Emergency, Normal Notice, etc.).

Service Area Manually Added to Tickets

Lists the tickets that had your service area(s) manually added at the request of the caller.

Member Services can schedule to send the above reports to the email address associated with your Exactix account on the days/times listed below. [Please fill out this form to schedule.](#)

- Daily - Every Day at 12:30am ET
- Weekly – Sunday at 12:30am ET
- Monthly – The 1st Day of the Month at 12:30am ET