

Please pass this information to anyone handling Indiana 811 tickets including your Ticket Management System, Contract Locator, etc. The IURC Rulemaking (IURC RM #22-03) that affects [Indiana's Dig Law \(IC 8-1-26\)](#) goes into effect **Friday, January 5, 2024**. Additional highlights can be found [here](#). To read the Rulemaking in its entirety, please visit [IURC RM #22-03 Notices and Documents](#).

### Who is required to provide Positive Response to Indiana 811?

All Member Utilities or their Contract Locator are encouraged to use Indiana 811's Positive Response system to effectively communicate the status of their tickets to the requesting party, reducing the need for additional notices. **The Rulemaking requires pipeline facility owners/operators to participate in Indiana 811's Positive Response system. If you are not currently using our system to communicate the status of your tickets, click [here](#) to start the process.**

*Per IURC Rulemaking Section: 170 IAC 5-5-2.3 Positive response to excavators of supplied location information Authority: IC 8-1-26-26 Affected: IC 8-1-26-18; IC 8-1-26-21*

### What changes to Indiana 811's Positive Response system can I expect on January 5, 2024?

- **Manual Entry** - The [current list of codes and descriptions](#) will not change. **Three codes (3C, 3F, 3G) will have additional fields (some are required) enabled in Indiana 811's Positive Response system.** The fields below will be available to you on January 5, 2024.

3C – Marking Delay	3F – Line is Untenable	3G – Ongoing
Date/Time of attempted contact	Date/Time of attempted contact	Date/Time of attempted contact
Method of attempted contact	Method of attempted contact	Method of attempted contact
<b>Name of the person/excavator the locator attempted to contact (required)</b>	<b>Name of the person/excavator the locator attempted to contact (required)</b>	<b>Name of the person/excavator the locator attempted to contact (required)</b>
Phone number of the person/excavator	Phone number of the person/excavator	Phone number of the person/excavator
Locator name	Locator name	Locator name
Locator phone number	Locator phone number	Locator phone number
Proposed date/time of completion	Proposed date/time of completion	Proposed date/time of completion
<b>Comments (required)</b>	<b>Comments (required)</b>	<b>Description of the marked area (required)</b>
		Comments

- **Web Service/API Process** - (Typically reserved for those who use a ticket management system.) *Current and future setup information links are below. JSON format is required to respond with the codes that will have additional data fields (see above) that will be enabled on 1/5/24.* If you currently use this service or plan to and are interested in testing the future changes in a test environment (sandbox), a separate email with instructions will be sent in the coming weeks to your primary contact. Indiana 811 plans on testing during the weeks of December 4 and 18, 2023.
  - **Production** – The current setup can be found at <https://811.indiana811.org/api/external/positiveresponse>. **The URL for sending responses on production tickets will always remain the same.**
  - **Test Environment** – The setup information that includes response examples for the new fields and the test URL for sending test responses can be found at <https://sandbox-v31.exactix811.com/api/external/positiveresponse/IN811>. **The Sandbox URLs are only to test prior to 1/5/24.**

If you are not currently using our system to communicate the status of your tickets, click [here](#) to start the process.

## **When markings are delayed, what information should we provide?**

The Member shall notify the person responsible for the excavation or demolition of the inability to mark and provide additional information, including the date when the location information will be provided.

**On January 5, 2024, the delay codes (3C, 3F, 3G) will have additional fields (some are required) enabled in Indiana 811's Positive Response system.** Please see the chart above for the additional fields.

*[Per IURC Rulemaking: 170 IAC 5-5-2.1 Notice of inability to provide location information Authority: IC 8-1-26-26 Affected: IC 8-1-26-18; IC 8-1-26-21](#)*