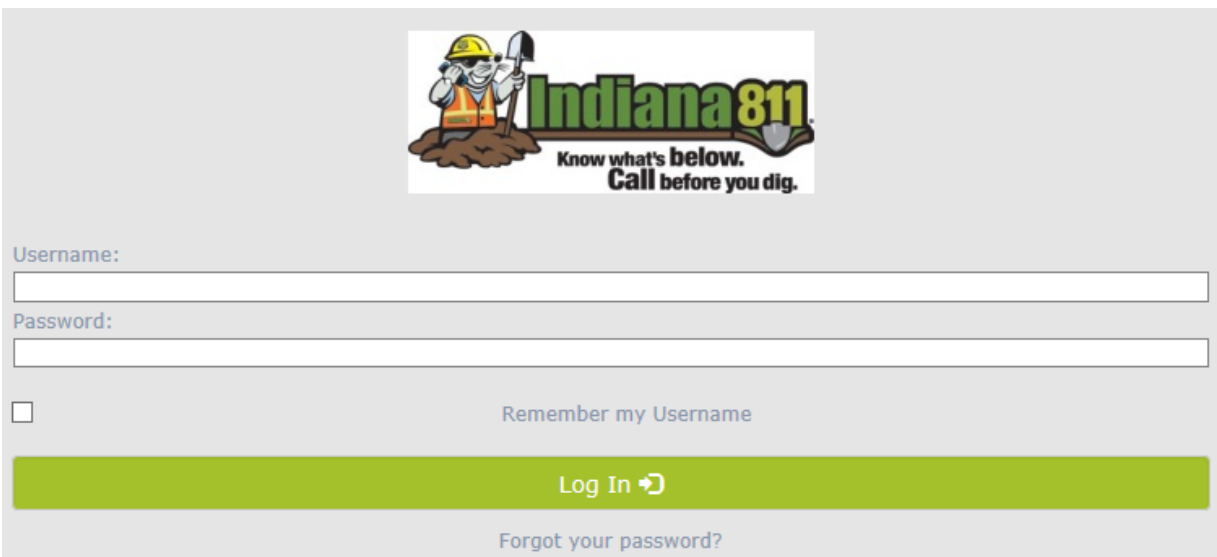


USA 811 Ticket Viewing

Members are able to view all tickets in which they received for their service area. They can search for tickets by either the ticket number or by specific dates. There is a limit on how many dates you can search at one time, so its best to pick a specific date or do a small date range. The screenshots below show examples for searching for locates.

1. Login with the Username and password provided.
 - For Indiana 811 the website is: <https://irth.indiana811.org>
 - For Kentucky 811 the website is: <https://irth.kentucky811.org>



Username:

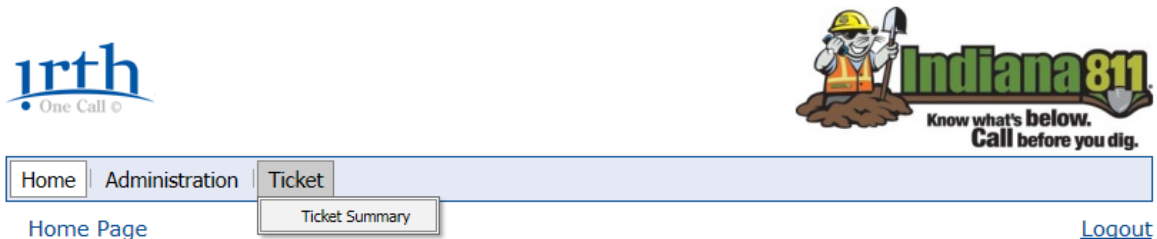
Password:

Remember my Username

Log In →

[Forgot your password?](#)

2. Select "Ticket Summary" under the **Ticket** tab.



3. Searching by Ticket Number - Enter the **Ticket ID** in the field, and select the “Tickets for My Service Area” in the **Display** field. Then click the “Find Ticket” button. A ticket summary will appear below.

Ticket Summary

[Logout](#)

Search By:

Ticket ID:

Display:

- Searching by Specific Date – Select “Other” in the Search By: field, change the dates in **From** and **To** fields, and select the “Tickets for My Service Area” in the **Display** field. Then click the “Find Ticket” button. A ticket summary list will appear below

Ticket Summary

[Logout](#)

Search By:

Excavator **Work Type** **Status**

County **Place** **Street (Do not include street type)**

Create Date **From** **To**

Display

3. Once the ticket(s) appear, click on the Ticket ID number.

Ticket Summary

[Logout](#)

Search By:

Excavator **Work Type** **Status**

County **Place** **Street (Do not include street type)**

Create Date **From** **To**

Display

Search:

| | | Positive Response Disclaimer | Ticket Creation Date | Ticket Expiration Date | Ticket ID | Ticket Version | Street | Township | Ticket Type | Options |
|---|---|------------------------------|-----------------------|------------------------|------------|----------------|---------------|-------------|---------------|---------|
| ▲ | ± | | 4/15/2016 3:22:40 PM | 5/5/2016 5:00:00 PM | 1604153826 | 0 | HARLAN | HONEY CREEK | Normal Notice | |
| ▲ | ± | | 4/15/2016 3:21:28 PM | 5/5/2016 5:00:00 PM | 1604153818 | 0 | US RT 41 | HONEY CREEK | Normal Notice | |
| ▲ | ± | | 4/15/2016 10:23:49 AM | 5/5/2016 5:00:00 PM | 1604151726 | 0 | FORT HARRISON | HARRISON | Normal Notice | |
| ▲ | ± | | 4/15/2016 10:23:30 AM | 5/5/2016 5:00:00 PM | 1604151721 | 0 | SOUTH | CENTER | Normal Notice | |
| | | | 4/15/2016 | 5/5/2016 | | - | | | Normal | |

- A pop-up box will appear containing all of the ticket information.

http://irth.indiana811.org/?ticketID=9839291 - IRTH One Call - Internet Explorer

Ticket Information for Ticket 1604153826

Below Is The Ticket Text Followed By A List Of Members Affected

[Printer Friendly Version](#)

NORMAL NOTICE REMARK

Ticket : 1604153826 Date: 04/15/2016 Time: 15:21 Oper: JGRUBBS Chan:000
 Old Tkt: 1603300535 Date: 03/30/2016 Time: 08:18 Oper: JWOOD Rev: 00A

State: IN Cnty: VIGO Twp: HONEY CREEK
 Cityname: YOUNGSTOWN Inside: N Near: Y
 Subdivision:

Address :
 Street : E HARLAN DR
 Cross 1 : US RT 41 Within 1/4 mile: Y
 Location: FROM THE INTERSECTION - LOCATE WEST FOR 1200 FEET ON BOTH SIDES OF THE ROAD
 ***Boring Where = UNDER PARKING LOT
 :
 Grids : 3920A9723B 3920A9723C
 Boundary: n 39.347440 s 39.346342 w -87.393695 e -87.387765

Work type : EARTHWORK AND UTILIY INSTALLATION
 Done for : LOVES TRAVEL CENTER
 Start date: 04/19/2016 Time: 15:30 Hours notice: 96/048 Priority: NORM
 Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N
 Duration : 2 MONTHS Depth: 9 FEET

Company : UNITED EXCAVATING Type: CONT
 Co addr : 2423 S 500 E
 City : MONTGOMERY State: IN Zip: 47558
 Caller : KAITLYN GRABER Phone: (812)486-3209
 Contact : TRENT GRAEBER- CELL Phone:
 BestTime:
 Mobile : (812)486-9433 Ext: 0
 Email : JORDAN.DANT@UNITEDEXCAVATING.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
 * ID6367 WAS NOT ON THE ORIGINAL VERSION OF THIS TICKET
 Will you be white-lining the dig site area? NO
 :

Submitted date: 04/15/2016 Time: 15:21
 Members: ID0002 ID3973 ID5144 ID6367 ID7053 ID7754 ID8001 ID8219 ID8729 SM

- Scroll down to the bottom of the ticket information and click on the “View Map” button.

Will you be white-lining the dig site area? NO
 :

Submitted date: 04/15/2016 Time: 15:21
 Members: ID0002 ID3973 ID5144 ID6367 ID7053 ID7754 ID8001 ID8219 ID8729 SM

| Member Name | Facility Types |
|---|----------------|
| (DO NOT READ CRAWFORDSVILLE TRAFFIC SIGNAL) | |
| AT&T - TRANSMISSION | FIBER OPTIC |
| DUKE ENERGY | ELECTRIC |
| FRONTIER | TELEPHONE |
| IN AMERICAN WATER (TERRE HAUTE) | WATER |
| JOINK, LLC | FIBER OPTIC |
| TERRE HAUTE, CITY OF | SEWER |
| TIME WARNER CABLE (TERRE HAUTE) | CABLE TV |
| VECTREN (TERRE HAUTE) | GAS |

[View Map](#)

- A second pop-up box will appear containing a map of the dig site. The dig site will be highlighted in blue and the cross street will be highlighted in red.

