

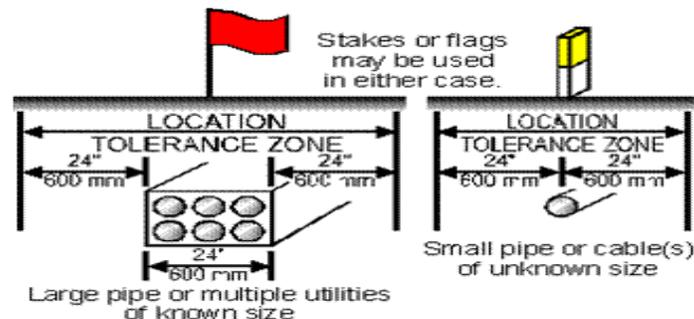
What To Expect Single Address Web Ticket Entry

Thank you submitting your locate request to Indiana 811. The following is information that will be helpful to you.

- Your locate request has been sent to the member utilities that were listed at the bottom of your ticket. Upon receipt of the request, those member utilities have two full working days, not including weekends and holidays, to locate the dig site. Please note that it is your responsibility to contact any non-member utilities. A full list of the member utilities can be found on our website.
- If you feel that your lines have not been located by the end of the two full working days, you can contact Indiana 811 by dialing 811 or 800-382-5544 to request a 2nd notice be sent to the member utilities.
- Locate requests are good for 20 calendar days from the date submitted. If your project will not be completed within that time, please call Indiana 811 at least two full working days prior to the expiration of your request to ask for a Job Extension. Should you submit a Job Extension the utilities will again have two full working days to re-locate their underground lines.
- The member utilities will respond to your request by either marking their lines at your dig site in the color code representing their facility (see chart below) or by notifying you that their lines are clear and not within the area you will be digging. Those contacts could be made to you by the phone number, fax number, or by the email address you provided.

RED	Electric Power Lines, Cables, Conduit, and Lighting Cables
YELLOW	Gas, Oil, Steam, Petroleum, or Gaseous Material
ORANGE	Communication, Alarm or Signal Lines, Cables, or Conduit
BLUE	Potable Water
GREEN	Sewers and Drain Lines
WHITE	Proposed Excavation Limits or Route
PINK	Temporary Survey Markings, Unknown / Unidentified Facilities
PURPLE	Reclaimed Water, Irrigation, and Slurry Lines

- Once your lines are located, you must avoid digging within a distance not to exceed the combined width of the underground facility plus 24 inches measured from the outer edge of each side of the underground facility. If you must dig in that area, you can only use hand tools.



- You are responsible for having private lines marked on the property. Private lines are lines that are owned and maintained by the property owner and may include (but are not limited to) water and sewer lines that run from the meter to the home, electrical lines you ran to a shed, a gas line you have run to a grill, or a water line going to a pool. Please contact Indiana 811 for a list of private locaters.
- You are responsible for making sure the locaters have access to the dig site from the time the ticket is submitted until the time of the Proper Notice. This includes keeping gates unlocked and animals off the property that needs to be located.
- For more information, please visit our web site at <http://indiana811.org/>